

## **What Governorates Do Egypt Healthcare Authority Have?**

There are currently 6 governorates (the governorates of the first phase of the comprehensive health insurance system):

- Port Said Governorate
- Luxor Governorate
- Ismailia Governorate
- South Sinai Governorate
- Suez Governorate
- Aswan Governorate

By 2023, Egypt HealthCare Authority will be present in all governorates of the Republic of Egypt. To provide universal health coverage to all Egyptians in accordance with the plan of the comprehensive health insurance project.

## **What Services Does EHA Provide?**

Egypt Healthcare Authority provides health care services through two levels of medical service:

I: Level of Primary Care Services: All Medical Units and Centers

Areas in the governorates where the Authority is located are detected and provided with primary care through a doctor family.

II: The level of secondary and tertiary care services: through the Authority's hospitals spread across all The centers and cities in the governorates where the Authority is located are detected and health care is provided through The best specialists and consultants in various medical disciplines.

## **How Do I Book An Appointment?**

to the beneficiaries of the Comprehensive Health Insurance System: Call 15344 to book an appointment in the nearest unit / Family Medicine Center for your place of residence and register your insurance file.

for non-beneficiaries of the comprehensive health insurance system: you can go directly to outpatient clinics

The Authority's hospitals in the governorates where Egypt Healthcare Authority is located) and you can pay cash.

## **How To Register in the New Comprehensive Health Insurance System?**

Registration is only in the governorates where the new comprehensive health insurance system exists, through Going to the nearest Family Medicine Center for your place of residence with the following documents:

In case of single: photo of personal card only) and the card is valid (registration and opening profile will be done.

in the case of the married person:

- Copy of the husband's and wife's identity card (valid)
- birth certificate for those under 16 years of age.
- Photo of childrens' cards for those over 16 years of age.

The family file will be registered and opened for all family members.

## **How to Communicate with the Commission to Submit Proposals, Inquiries and Complaints?**

For inquiries, suggestions and complaints, please call hotline 15344

## **How to join the Egypt Healthcare Authority?**

If you wish to join the EHA Working Group at the EHA headquarters in Cairo or one of the Its branches in the governorates... Please follow the page periodically where it is updated and published periodically about Available jobs, conditions and how to apply to join the Egypt HealthCare Authority.